## NextGen<sup>®</sup> Office

An all-in-one, cloud-based EHR, practice management, patient portal, and claims clearinghouse

## With NextGen Office, experience quick and easy implementation, hands-on training, on laptop, tablet, and mobile device.

| Software Features  |              |  |              |  |  |
|--|--------------|--|--------------|--|--|
| Practice Management  |              | EHR and Clinical   |              |  |  |
| View and manage multiple physicians' schedules across multiple locations (and drag/drop between) | $\checkmark$ | Cloud-based and optimized for any laptop or tablet   | $\checkmark$ |  |  |
| One-click chart creation via eligibility response  | $\checkmark$ | Patient-specific education and instructions available in both English and Spanish through Elsevier | $\checkmark$ |  |  |
| Real-time insurance eligibility verification and re-verification prior to every appointment      | $\checkmark$ | Manage schedules and prescriptions from anywhere   | $\checkmark$ |  |  |
| Integrated appointment reminders (text and/or email)   | $\checkmark$ | Touch, talk, or type clinical documentation  | $\checkmark$ |  |  |
| Credit card processing   | $\checkmark$ | Photo capture and drawing tools; including hundreds of preloaded images                            | $\checkmark$ |  |  |
| Proprietary clearinghouse with over 2,500 payer connections                                      | $\checkmark$ | Send electronic faxes to and from patients charts  | $\checkmark$ |  |  |
| Electronically submit and track claims   | $\checkmark$ | Specialty-specific content that can also be customized   | $\checkmark$ |  |  |
| Detailed practice-wide financial analytics and business intelligence                             | $\checkmark$ | Customizable encounter note blueprints to expedite note creation                                   | $\checkmark$ |  |  |
| Secure staff messaging and tasking   | $\checkmark$ | MACRA/MIPS dashboard and reporting   | $\checkmark$ |  |  |
| Integrated collection services with TSI collections  | $\checkmark$ | Bi-directional electronic lab interfaces   | $\checkmark$ |  |  |
| ERA auto-posting   | $\checkmark$ | Customizable referral letters  | $\checkmark$ |  |  |
| Claims processing and scrubbing  | $\checkmark$ | Electronically cancel and/or change prescriptions  | $\checkmark$ |  |  |
| Built-in ad-hoc reporting with memorized reports   | $\checkmark$ | Tasking with fly-out messages to alert providers   |              |  |  |
|  |              | Room status dashboard  |              |  |  |
|  |              | Trend lab data over time   | $\checkmark$ |  |  |

| EHR and Clinical Integrations  |   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Connections to all major labs  | Immunization and specialty registry connections   | <b>Zocdoc:</b> Find doctors, read real reviews, and book appointments            |  |  |  |  |
| Prescription drug monitoring program (PDMP) integration with <b>Bamboo Health</b>                      | <b>Medline Plus:</b> Information about diseases, conditions and wellness                  | <b>Doctible:</b> Reputation management, online scheduling, and patient reminders |  |  |  |  |
| <b>Surescripts®</b> certified e-prescribing and electronic prescribing of controlled substances (EPCS) | <b>Lexicomp:</b> Drug information (dosing, warnings and precautions) and clinical content |  |  |  |  |  |



| Software Features   |              |   |              |  |  |
|---|--------------|---|--------------|--|--|
| Patient Portal  |              | Revenue Cycle Management                              |              |  |  |
| Request appointments online   | $\checkmark$ | Dedicated account manager                             | $\checkmark$ |  |  |
| Request medication refills online   | $\checkmark$ | Charge entry review                                   | $\checkmark$ |  |  |
| Review lab results  | $\checkmark$ | Denial and rejection analysis and resolution          | $\checkmark$ |  |  |
| Online payment options in portal and with Guest Pay powered by Instamed             | $\checkmark$ | All payment posting: both ERA and paper               | $\checkmark$ |  |  |
| Embedded telehealth module to facilitate virtual visits                             | $\checkmark$ | Insurance accounts receivable management              | $\checkmark$ |  |  |
| Customizable portal design with your practice logo                                  | $\checkmark$ | Benchmark reporting                                   | $\checkmark$ |  |  |
| Virtual check-in forms populate patient information directly into an encounter note | $\checkmark$ | All-inclusive pricing including software and services | $\checkmark$ |  |  |
| Message providers and staff directly  | $\checkmark$ |   |              |  |  |
| Translation available in 75 different languages                                     | $\checkmark$ |   |              |  |  |
| Portal is accessible on laptop, iPad, tablet, and smartphone                        | $\checkmark$ |   |              |  |  |

## About NextGen Office

NextGen Office started as a company founded by two doctors with one goal—to make medical offices run more efficiently. To achieve this they set out to develop a solution to accommodate physician and staff workflow with easy-to-use, affordable technology that adapts to the provider's workflow and is accessible from anywhere. Now more than 124,000 providers across the United States use NextGen Office and the many more solutions provided by NextGen Healthcare.

With NextGen Office, providers can touch, talk or type encounter notes directly into the clinical documentation. NextGen Office includes MIPS reporting/dashboards, automates insurance eligibility, empowers patients to schedule appointments, request refills, schedule telehealth visits, and connects the care team through direct messaging and referral exchange.





## TAKE THE NEXT STEP

Join the more than 124,000 providers across the United States who use solutions provided by NextGen Healthcare to achieve their business goals. **Contact us at 858-510-6398 or results@nextgen.com** 

NO\_070825\_FeatureChecklist

Copyright © 2021–2025 NXGN Management, LLC. All Rights Reserved. NextGen is a registered trademark of NXGN Management, LLC. All other names and marks are the property of their respective owners.

