# Raise the Interoperability Bar Without Breaking the Bank

## Reduce cost and staff burden with Mirth Connect services and support

Organizations are tasked with optimizing efforts while minimizing cost. With Mirth® Connect by NextGen Healthcare, the flexible licensing model offers unlimited interfaces at a fixed cost. This structure eliminates the pay-per-interface approach, providing limitless scalability as your demands and business strategies evolve.

## Services

### Launch and optimize your engine with the help of trusted partners

Expert assistance is available to help your organization hit the ground running with Mirth Connect. Our team of experts offers unique service approaches to achieve your interoperability goals from the implementation stage through ongoing development and use.

### Optimize through outsourcing

Transform your organizational goals from plan to execution by allowing us to build what you need. NextGen Healthcare project managers and interface engineers can augment the project so you and your staff can focus on other areas. This outsourcing service is helpful for IT teams with limited capabilities, especially in handling large migration projects or onboarding new/unknown integrations.

NextGen Healthcare can:

- Perform complex integrations and implementation language that exceed the expertise and bandwidth of your technical team

- Conduct health checks to review infrastructure, provide reports, and find ways to make channels more efficient

- Consult on new extensions and plug-ins

### Collaborate for your success

If you have IT staff members who are not ready to take full ownership, a collaborative service option can be beneficial. We work side-by-side with your IT team to build a design, implement, and offer training throughout the process. Your team will also gain best practices to maintain and enhance the interfaces going forward.

For example, NextGen Healthcare can build out the first connections as your IT team members observe and learn to do it themselves. This helps reduce costs in the long run and empowers your team to increase their responsibilities with confidence.

### Expand interoperability on your own

We provide the engine that enables your IT team to build an unlimited number of interfaces at a fixed licensing cost. This model provides the capabilities to expand the data interoperability range to support more healthcare organizations.

## Support

### Receive the guidance you need

The features, resources, and services associated with Mirth Connect can help elevate your interoperability capabilities while ascending above the "one size fits all" model. We provide more than just product support. You'll also receive access to best practices, interface design guidance, and guides to save time and effort. The right support level can be determined with assistance from NextGen Healthcare.

**nextgen** healthcare

## Your IT team will also receive:

### Help anytime

Receive direct 24/7 support to address emergencies, troubleshoot/fix errors, and design guidance.

### Access to experts

Gain access to monthly Mirth Connect Product Management & Development Q&A Webinars to engage with our lead developers and clients to receive helpful tips for overcoming challenges and maximizing opportunities.

### Training to become experts

Empower your IT team with industry-recognized fundamentals and advanced training courses to gain expertise in managing and scaling interoperability goals.



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Visit **www.nextgen.com/products-and-services/integration-engine** to request a demo.

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